Montgomery Baptist Center East formed a strategic partnership with Eagle Telemedicine to provide an innovative approach for Maternal Fetal Medicine services via telemedicine. This solution began with an on-site, real time demo and collaboration to give 30+ stakeholders a plan. During implementation, Eagle facilitated to modify health insurance carriers coverage of MFM telemedicine, completed on-site and long distance training of U/S techs to add perinatal scanning skills, built out a new, expandable perinatal telemedicine space on campus and integrated into the hospital’s EMR and PACS systems.

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**THE CHALLENGE**

Despite recruiting for several years, Montgomery Baptist Medical Center was unable to find any Maternal Fetal Medicine (MFM) providers to serve their community. To receive care, patients were forced to travel over two hours. This patient “bypass” resulted in the loss of OB antepartum, deliveries and NICU for the hospital.

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**THE SOLUTION**

Montgomery Baptist Center East formed a strategic partnership with Eagle Telemedicine to provide an innovative approach for Maternal Fetal Medicine services via telemedicine. This solution began with an on-site, real time demo and collaboration to give 30+ stakeholders a plan. During implementation, Eagle facilitated to modify health insurance carriers coverage of MFM telemedicine, completed on-site and long distance training of U/S techs to add perinatal scanning skills, built out a new, expandable perinatal telemedicine space on campus and integrated into the hospital’s EMR and PACS systems.

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**THE BENEFITS**

- **Enhanced Patient Care**: On-site MFM services are available to patient in Alabama’s capital for the first time ever!
- **90 Day Success**: Montgomery Baptist became the largest MFM Telemedicine program in the state within 90 days of implementation.
- **Reduced Transfers**: Local MFM patient bypass was reduced by more than 75%. Only 1 patient transferred out of community in the first six months of the telemedicine program.
- **Impressive Results**: 306 Patient Encounters In the First five months, 100% Patient Satisfaction, 95% OB Participation in the first 45 days, 90% Patient POS Compliance

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Eagle Telemedicine’s MFM program provides hospitals with a sustainable solution to improve their OB service lines.