

Great Plains Health: Tele-ID Reduces Strain on Local Provider, the Only ID Specialist Within a 300-Mile Radius

The Need: Preventing Physician Burnout

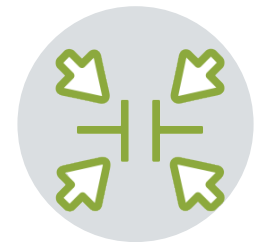
Great Plains Health was acutely aware of the time the onsite specialist devoted to the facility, his team and patients. This devotion put the doctor at greater risk of burnout. The American Medical Association reports that **ID providers have one of the highest burnout rates** at 55%.

On a mission to retain the hospital's daytime ID specialist, the facility turned to Telemedicine to reduce the number of hours worked per week, give the physician more time with family and provide better sleep by reducing night calls. **Fewer hours, better sleep and more time with family are proven to decrease burnout.**

The Solution: Telemedicine Support

At the launch of the program, the onsite doctor was reluctant to use Telemedicine but agreed to allow the Eagle team to provide coverage during his vacation. With time, the Great Plains Health specialist and the Eagle ID providers, Dr. Diamond and Dr. Prokesch, built a relationship.

Today, Eagle Telemedicine provides relief from a 24/7 on call work environment while also providing continued support and care for patients close to home. **Patient demand is managed easily by a pool of providers that work with the hospital regularly.**



Minimize
recruitment costs



Reduce Patient
Transfers



Improve Access
to Care

“We request about 20 infectious disease telemedicine consults per month. When we need more help from the Eagle team it’s not a problem. During a busy month, they easily handled more than double our typical volume. We requested 52 consults that month. Eagle was there to help.”

- Chastity Orr, RN, *Clinical Manager*